



ID Theft Resolution

All 100+ groups with Basic Life through MedMutual Life® have access to ID theft resolution services from ID Resolution. With so much personal information shared in today's world, ID Resolution's WRAP™ service for groups provides "one stop" comprehensive support in the event of identity theft and fraud.

The WRAP service program, which covers up to five immediate family members, aids individuals who have had their personal information fraudulently used by identity thieves.

About ID Resolution

ID Resolution is an innovative, client-focused company that provides a full suite of identity management solutions. Formed by people at the forefront of the industry, ID Resolution is committed to combating and resolving the fallout from identity theft.

For more than 10 years, the team at ID Resolution has been developing services to meet the changing needs of their clients, as well as the constant morphing of identity theft techniques. All of ID Resolution's fraud advocates work directly for the company and are based in the USA. Similarly, and where appropriate, all have the necessary industry accreditations including membership in the Association of Certified Fraud Examiners.

Fraud Resolution: How It Works

If you are or think you might be a victim, a Fraud Specialist works with all creditors, agencies, law enforcement, professional associations, credit reporting agencies and collection companies. The Fraud Specialist also works with the victim when necessary, to place fraud alerts, credit freezes and suppressions with the three credit bureaus.

Where applicable and at no extra charge, for the first 12 months, an extensive suite of monitoring products are provided to the victim and include:

- Triple Bureau credit report
- Social Security number trace
- Cyber monitoring of credit cards, bank accounts, medical ID, driver's license, etc.
- Court records monitoring
- Triple Bureau credit monitoring
- Pay day loan monitoring

Additional Services included in our identity management program:

- Infant and minor identity risk mitigation
- Deceased and estate services
- Personal document replacement assistance
- Relocation services
- Identity travel response
- Deployed military personnel identity risk mitigation

To learn more about large group benefits with ID Resolution contact your MedMutual Life® Sales representative.